



SERVICE DELIVERY PLATFORM

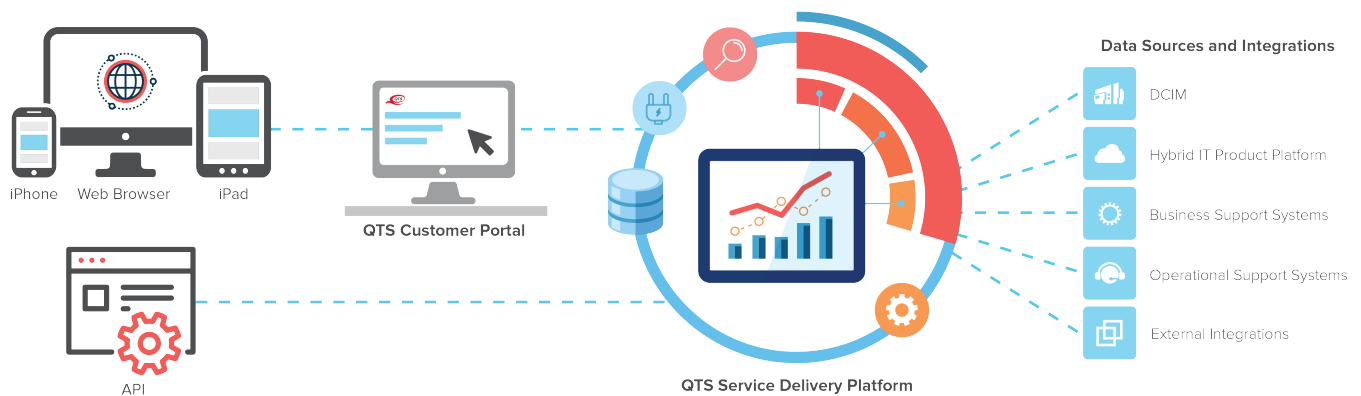


Integrated Platforms - The Key to Real-time Insights

Accessing and interacting with information related to your data center deployment should be simple, seamless, and available on-demand — anywhere, anytime, and from any device. To meet that demand, QTS has built from the ground up, a fully-integrated, services delivery platform (SDP) that provides the right data available at the right place and at the right time.

The QTS Service Delivery Platform is the industry's first fully-integrated service delivery and orchestration platform. It enables you to access and interact with information related to your data center deployments, aggregating metrics from several sources, in a single operational view. You can view, analyze and automate massive amounts of valuable data, in real time, driving operational efficiencies and product optimization – producing powerful new insights.

Accessible from the QTS Customer Portal, SDP delivers unprecedented real-time visibility and access to performance, business and operational support data related to your specific environment, *in a single operational view*.



WE'RE UNLOCKING THE POWER OF DATA SO YOU CAN LOCK IN NEW OPERATIONAL EFFICIENCIES AND BUSINESS INNOVATION

QTS' big-data approach to IT service delivery goes far beyond advanced monitoring and DCIM tools by also integrating diverse business and operational support system information and QTS hybrid IT product content specific to your QTS engagement. Customers may view, manage, and optimize resources on-demand from one location, even from mobile devices.

Digitizes

- Collects, amalgamates, and displays customer data, in real time, aggregating and normalizing the data. This encompasses data and integrations across all QTS data centers, our hybrid IT product platform, and business and operational support systems

Analyzes

- Identifies deployment trends and patterns, uncovering hidden opportunities and issues in your environments. Presentation includes on-demand, real-time graphical displays

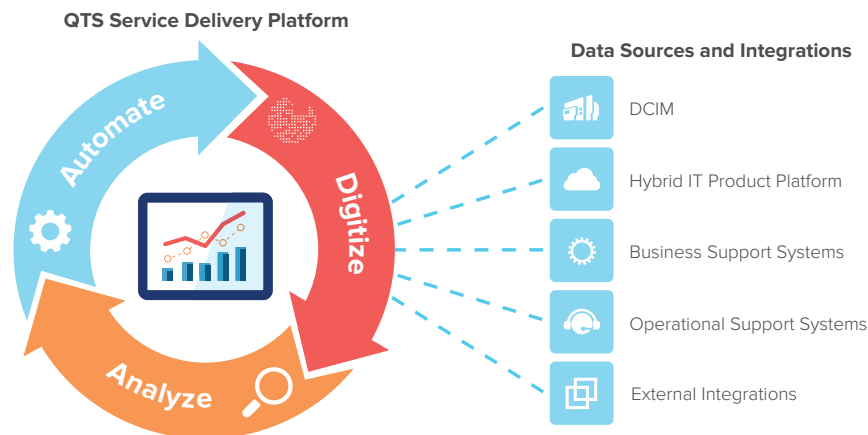


Automates

- Orchestrate series of actions, improving operational efficiency, reducing risk, and optimizing resources. Provides online ordering and provisioning

Integrates

- Provides APIs for external integration. Easily connect and pull data from QTS SDP, correlating with external data and applications. This enables SDP to be embedded into your dashboard

**Mobile-Friendly Modules**

QTS takes an agile, iterative approach to implementations with new features and capabilities scheduled for release on an ongoing planned and customer communicated basis. We take a mobile-first approach so that no one in your organization is tethered to a desk.

Available Now**ROSTER MODULE**

The Roster Module provides attribute-based account management, giving on-demand oversight and control of your QTS environment. Now you can provision and manage QTS Customer Portal users, physical data center access, and granular permissions. The Roster App is available to all QTS customers, across all data centers.

POWER ANALYTICS MODULE

The Power Analytics Module displays and provides reports on the power consumption trends of spaces, enclosures, and circuits. It provides overall power metrics, including total average power demand, trends, lists of overused enclosures, reports, and more. You can view data at cage, cabinet, circuit, and pole levels. The Power Analytics App is available to custom data center and colocation clients at our Irving, TX, Chicago, IL, Atlanta, GA and Suwanee, GA data centers. Coming to all QTS data centers in 2017.

HYBRID CLOUD MANAGEMENT PLATFORM

Hybrid Cloud Management Platform (HCMP) is a cloud management platform for managing multiple or hybrid clouds with event-driven infrastructure.

KEY FEATURES

- **Single Operational View** – View, manage, and optimize resources from QTS in one place, on demand, and from mobile devices
- **Attribute-Based Account Management** – Maintain on-demand oversight and control of your QTS environment. Provision and manage QTS Customer Portal users, manage physical data center access, and grant granular permissions
- **Power Analytics** – Access power consumption by kW or AMP for spaces, enclosures and circuits across all QTS environments
- **API Guidelines** – Connect the SDP with external datasets and applications, producing powerful insights and outcomes
- **Predictive Analytics** – Employ more timely and effective business decisions
- **Automation Capabilities** – Allows for faster service creation across procurement, provisioning, and billing processes
- **Customizable Reports** – Create and pull reports in Excel and PDF
- **Simplified Hybrid IT Management** – Employ a single, seamless, fully integrated platform that simplifies IT delivery and management processes, increasing operational efficiency with managing hybrid workloads

