

QTS CFM UPTIME

Best-of-breed facilities

QTS is dedicated to providing superior customer service. We achieve this by delivering the highest level of availability/uptime, security and regulatory compliance.



YEAR FACILITIES

2011	100.00%
2012	100.00%
2013	99.999%
2014	100.00%
2015	100.00%

Over a five year period QTS has maintained a facilities, power and cooling Uptime value of **99.999% or greater**.

In 2013 an incident occurred at a recently acquired facility. The cause was a lack of proper preventative maintenance, which was immediately addressed.

NPS SCORE
OVER LAST
2 YEARS



"We realized that it doesn't make sense for Mansfield Oil to be in the data center business, when experts like QTS build and maintain data centers at a level beyond what we can manage in terms of security, monitoring and technology," said Hercu Rabsatt, Director of Infrastructure and Service Management in Business Technology – Mansfield Oil. "With their **flawless attention to detail and high availability**, QTS was clearly the best data center provider for our complex needs."

QTS data centers feature **best-of-breed technology** from our world-class partners. All QTS facilities **meet or exceed** the uptime criteria and performance standards, cost effectively providing you with the levels of uptime and reliability that best meet your requirements.

