

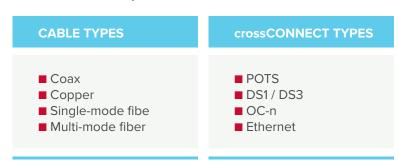
# **CONNECTIVITY SERVICES**

## Making Connectivity Simple

QTS recognizes that robust carrier-neutral connectivity is a key component of any data center solution and provides connectivity solutions to ensure your customers, suppliers, and employees can access key application data and content. From crossConnects within our facility to connections within the metropolitan area to low latency connections between our data centers, QTS provides access to hundreds of network carriers; making interconnection simple and reliable to support all your business needs.

### crossConnect

QTS believes that crossConnects are more than just wires. crossConnects provide important access to your applications and critical data paths to your customers. Within our data center, crossConnects provide the ability to easily connect to the Internet, to our in-house carriers or to your business partners within the QTS facility.



- Cable management systems throughout our facility ensure your cables are organized and accessible
- Multiple cable and crossConnect types support all your

### **CONNECTIVITY PORTFOLIO**

### crossConnect

Reliable access to in-house carriers and hundreds of network providers in the local carrier hotel

### data centerConnect

Provides reliable connectivity between two or more QTS facilities

#### metroConnect

Expands your reach to hundreds of carriers in the metropolitan area

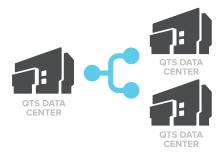
### InternetConnect

Guarantees performance, latency and packet delivery with burstable bandwidths

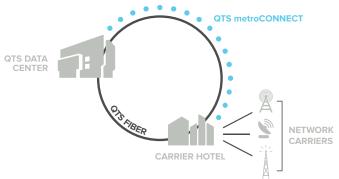
### data centerConnect

QTS data centerConnect is a secure, scalable bandwidth connection between two or more client environments located in different QTS facilities. This is a reliable, cost-effective way to connect your primary and secondary sites to support your business continuity, data replication, and other IT business application needs.

- Resilient network architecture provides high availability and reliability
- Secure MPLS encapsulation ensures your data is always protected
- Dedicated bandwidth that is easily scalable to meet your business needs
- Simple, cost-effective, bundled solution
- Fully managed solution, end-to-end







#### metroConnect

QTS metroConnect provides fast, reliable, high bandwidth connectivity to network providers and other 3rd parties located at the local carrier hotel. This highly resilient solution extends your crossConnect from your space within a QTS facility to a preferred carrier or business partner to further support your business continuity and application collaboration requirements. No need to colocate in the carrier hotel, metroConnect offers redundancy and diversity options that ensure your content is readily available.

- Low latency, dedicated bandwidth with speeds of 100Mbps to 10Gbps
- High availability, bypassing the congested local network
- Diverse and redundant optical switching infrastructure following fully diverse fiber paths
- End-to-end management by QTS from your space to the hand off within the carrier hotel



### internetConnect

QTS internetConnect is a high-performance, redundant, burstable bandwidth service. Our highly reliable resilient, connectivity is designed with a minimum of two diverse and distinct backbone providers providing maximum uptime and availability for your business applications.

- 99.999% Service Level Agreement (SLA) including packet delivery and latency guarantees
- Burstable bandwidth options ranging from 1Mbps to 10Gbps
- On-line customer portal provides visibility into your network performance and utilization
- Supports both IPv4 and IPv6 Internet Protocols
- 24x7x365 monitoring and management maximizes end-to-end network performance and consistency
- Customer Environment QTS Access Point

### **KEY FEATURES**

Reliable access to in-house carriers and hundreds of network providers in the local carrier hotel

Wide range of circuit based services and speeds with redundancy and diversity built-in

Monitored 24x7x365 by the QTS Operations Service Center (OSC)

### **BENEFITS**

Carrier-neutral connectivity, offering complete solutions to your business hosting infrastructure

High bandwidth solutions to support your network connectivity requirements

Service level agreements that maximize uptime and availability

