

# QTS PORTAL OVERVIEW

*A secure enterprise-grade SaaS offering designed to empower customers to manage their corporate assets while enriching user experience. Through the QTS Service Delivery Platform, users have access to advanced Data Center Management modules along with integrated access to QTS' 24x7x365 high touch support.*



At its core, the QTS Portal is an ecosystem that integrates enterprise systems such as Salesforce and ServiceNow to provide advanced functionality and store key metrics within its Big Data repository. All write actions are tracked, logged, and warehoused for the customer's peace of mind.

## FEATURES AND FUNCTIONS

**Dashboard:** View and analyze key metrics such as My Open Incidents in one centralized location.

**Roster:** Self-management tool for Portal UI, system API and physical site access.

**Power and Sensor:** Data Analysis tool used to examine and explore power and sensor metrics.

**Calendar:** View events associated with sites user has access to.

**Documents:** View and download documents associated with user's site location(s).

**Network:** Generate customer specific network reports.

**Help Center:** Access portal-related information, and view User Guides and videos.

**Feedback:** Submit feedback your Portal experience.

**Inventory:** View and update equipment, location, and advanced configurations such as ports, connections and installed applications.

**Custom Content:** Create and access content prepared for specific user or company.

**Reporting:** Tailored reports including backup, scans, performance, bandwidth billing, DRaaS and more.

**Firewall Request:** Create a Firewall rule request to securely control who can access your systems.

**Logs:** View logs including SysLog archives, IDP Log archives and Dedicated IP Log archives.

## ROSTER FEATURES

Get user's details including properties, permitted environments, roles and site access

Roster Admin may request Badge Access for site for a particular user within specific company/environment

The screenshot displays the 'ROSTER' section of the QTS Portal. It includes a sidebar with navigation options like 'Properties', 'Environments', 'Roles', and 'Site Attributes'. The main area shows details for a user named 'GA, Suwanee - Atlantic', including 'Access Dates' and 'Floor Access'. A 'Badge Access for Atlantic' section shows a request by John Smith on 12/21/16. A table lists users with columns for Name, User Type, Environment(s), Site(s), and User Status. The table shows several users, including 'JMP\_FirstName TAFUMP...' and 'API\_EMPLO...'. A 'Create User' button is visible in the top right of the table area.

Export user data to .csv or .xls

Create new user to access Portal resources and physical sites

View all users of selected environment

Check status of Badge request or navigate to ticketing system for complete details of request

## POWER FEATURES

### POWER DASHBOARD

Average power for all available sites

14.821 kW

Average power and contracted power per site

Export available reports

Details for overused spaces

Export kW and Amp readings for selected period

Power demand trends calculated for selected period

## INVENTORY FEATURES

Status on equipment including: servers, network gears and virtual meachines

**EQUIPMENT**

100 of 164 equipment record(s) shown

VIEW PREFERENCES SHOW DETAILS PANEL

Asset Tag	Equipment Type	Manufacturer	Model	Location
450205	Server	Maxtor	mt1422544004682	ENCL003
450306	VM			ENCL003
450307	VM			ENCL003
123111	VM			ENCL003
542321	Server	ADIC		ENCL003
542324	Server	ADIC		ENCL003
542323	Server	ADIC		ENCL003
352741	VM			ENCL003
180652	VM			ENCL003
534333	Server	ADIC		ENCL003
542322	Storage	APC		ENCL003
454302	VM			ENCL003
485457	Network Gear	APC		ENCL003
142111	Server	ADIC		ENCL003
534563	Server	IBM		ENCL003
342342	Server	ADIC		ENCL003
450822	Server	ADIC		ENCL003
975545	Network Gear	ADIC		ENCL003
975548	Network Gear	ADIC		ENCL003
975547	Network Gear	ADIC		ENCL003
333647	Network Gear	ADIC		ENCL003
234223	Network Gear	APC		ENCL003
234222	Network Gear	APC		ENCL003

**EQUIPMENT**

100 of 164 equipment record(s) shown

VIEW PREFERENCES SHOW DETAILS PANEL

Model	Host Name	Domain Name	AVOL
mt1422544004682	0405_test		
	0405_test_6		
	0706_test_1		
	0707_2		
	0707_test		
hru	090701		
hru	090702		
hru	090703		
	111_test		
	112_test		
aaa	1_3		
f1	1_4		

Navigation menu to switch between modules

Equipment details can be exported

Add physical equipment or virtual machines

Details panel. Presents main device configurations and properties such as manufacturer details, OS and version, disk configurations, ports, cable connections and assigned IP addresses

## CUSTOMER BENEFITS

**High level of security and compliance:** Multi-layered approach safeguards data and adheres to the stringent administrative, physical and technical industry standards.

**Self Service:** Ability to self-manage users and associated assets.

**Simplified management:** Deliver speed / agility while improving control & efficiency with a unified mngt. experience.

**IT Visibility:** Averts potential IT issues, minimizing or eliminating customer/business impact.

**Integration to enterprise third party systems/tools:** Efficient integrations with best of breed technologies.

**Central Repository of crucial customer data:** Centralized data warehouse used to analyze and deliver key metrics.

**Efficient Logging / Tracking:** Effective workflow that enables efficient customer's environment management.

**Data Analytics:** Ability to generate details about consumption/utilization, etc.