WHATEVER YOUR DATA CENTER STRATEGY, CONNECTIVITY IS KEY.

The value of rapidly sharing information cannot be understated. The insatiable appetite for exchanging data is fundamentally changing the way we live and work in our always-on digital world. Organizations must develop an interconnection strategy across all business locations, data centers and cloud providers to meet the expectations of the business.

Switchboard enables seamless, automated connectivity across our rich ecosystem of customers, data centers, carrier hotels and cloud service providers (CSPs) in a way that is simple, pervasive and cost-efficient.

ONE PORT. MANY DESTINATIONS.

With an innovative one port to many destination approach, you can provision multiple virtual connects from one dedicated Ethernet Switchboard port in minutes. Through automation and API integration, we eliminate procurement, configuration and lead times associated with the provisioning of multiple dedicated ports, routers, switches and related maintenance for substantial savings. With Switchboard, the more connections you create, the more optimized and cost-effective the solution.

Available in 1 and 10 Gbe connection speeds, Switchboard’s self-service, online ordering is available 24/7 via web, API, and mobile devices and includes the physical cross connect to enable the service.
**SWITCHBOARD USE CASES**

Switchboard supports a wide range of use cases that may be combined and provisioned on a single port, including Local, Metro, Carrier Hotel, Long-Haul and Cloud.

QTS is home to over 1,100 customers – SaaS providers, storage providers, some of the world's largest content providers, and, potentially your clients and business partners. Exchanging information with other Switchboard users is facilitated online within and between QTS data centers.

**Local**

With Switchboard, you no longer need to deploy manual physical cross connects for every single need within the data center. Intra-data center virtual connections are included at no additional charge.

**Metro & Carrier Hotel**

Switchboard provides seamless and secure connectivity between QTS data centers in a metropolitan region and to our network of local carrier hotels. Metro virtual connects utilize QTS’ dedicated fiber network. End-to-end integration with carrier hotel platforms simplify and expedite processes and provisioning times and you receive one QTS invoice.

**Differentiated Advantages**

- Reach a variety of destinations with scale and savings from one dedicated port
- API integration with ecosystem platforms enable virtual connects on-demand
- Simple to use, fully automated flow-through system for ordering, contracting and provisioning
- Single provider, single invoice removes multi-vendor management and invoices
- Web | API | Mobile

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QTS Data Center

*Within One QTS Data Center*
Long-Haul

With QTS’ mega data centers located in key markets around the United States, Switchboard enables seamless, secure and diverse connectivity between these locations at the push of a button. What is normally a complex process of managing multiple vendors, high-availability and multiple invoices is simplified with QTS Switchboard.

Cloud

Connecting to the cloud has never been simpler, quicker or more cost-effective. With end-to-end integration to AWS, Azure and Google Cloud platforms, you can be connected to your public cloud applications in minutes.
Removing Complexity through Automation

A key component of our Service Delivery Platform, Switchboard automates the ordering, contracting and provisioning process into one fluid experience that is simple to use. Orders are amended to co-terminate with your existing QTS contract, saving time creating a new work order for every connection. You can view the status of your port and virtual connections, at any point in time on our user-friendly platform.

Location Availability

- Switchboard-enabled
- Metro – Atlanta & Suwanee, GA; Jersey City & Piscataway, NJ
- Hotel – Carrier Hotel
- Long Haul – between 13 Switchboard-enabled data centers
- Cloud – AWS, Azure and GCP from every Switchboard-enabled data center

What's Included

- One dedicated 1 or 10 Gbe fiber-based ethernet Switchboard port
- 1 or 10 Gbe Layer 2 virtual connections
- Physical cross connect(s) and installation from your environment to QTS Switchboard
- Access to QTS SDP to order, provision, and view network status and details of port and virtual connections

Additional Benefits

- Diverse configurations available
- Dashboard includes real-time network status and historical record of port and virtual connections
- API documentation available upon request
- Virtual connects are free of charge for Local use case